



Green Tourism Active

The Global Sustainability Management Company

Glen Avon Lodge Sustainability Assessment Report

September 2018

Gt-Active



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******Items shown in Italics and Underlined are described in the Glossary.***

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Section 1 – Energy Management:

A score of 85% was achieved.

Property has extensive Energy saving investments including:

- 1) More than 60% low energy lighting**
- 2) Roof insulation and double glazing**
- 3) Photo Voltaic energy production**
- 4) Inverter Air Conditioning and gas heating**
- 5) Quantitative Energy Reporting and Monitoring**

Section 2 – Equipment, Furniture and Décor

A score of 80% was achieved.

Property has demonstrated a good level of compliance with initiatives including:

- 1) Energy A-Rated equipment and appliances, investments in top range laundry equipment maximising water and detergent efficiency.**
- 2) A proportion of sustainable furniture**
- 3) Usage of low VOC paint**

Property would benefit from an Asset Replacement Schedule. At guest house & small hotel level this would comprise of a spread sheet documenting the kitchen, laundry, rooms and other equipment along with their age, estimated replacement date and an indication of the replacement model to a higher energy saving one or more advanced eco-tech option along with a disposal method.

Section 3 - Housekeeping

A score of 100% was achieved.

Property demonstrates exceptional practices in Housekeeping practices and products including:

- 1) Environmentally certified guest amenities and house cleaning products**
- 2) Laundry rationalisation with a Linen & Towel change programme**
- 3) Training on the efficient use of detergents**

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Section 4 – Procurement

A score of 88% was obtained

Property has demonstrated good compliance with Procurement initiatives including:

- 1) Documented Purchasing Policy**
- 2) Minimal use of imported products, focusing on local products**
- 3) Vegetable Garden supplementing menu**
- 4) Awareness of SASSI and BWI initiatives, local wine and food suppliers**

Property would benefit from introducing a proportion of raw sugar. If non-bottled guest water is supplied, a filtering system is required with periodic water quality checking.

Section 5 – Waste Management

A score of 100% was achieved

Property has demonstrated exceptional practice in Waste Management practices including:

- 1) Pre-cycling and Re-cycling management**
- 2) Food and wet waste management, extensive wormery in use**
- 3) Toxic and Hazardous waste management**
- 4) Grey water management**
- 5) Quantitative waste reduction plan**

Section 6 – Water Conservation and Landscaping

A score of 100% was achieved.

Property has demonstrated good compliance with Water Conservation and Landscaping initiatives including:

- 1) Organic landscaping products, water wise landscaping and water monitoring**
- 2) Low flow water faucets**
- 3) All toilets, garden and pool uses recycled water**
- 4) Quantitative Water Usage plan**

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Section 7 – Corporate & Back Office

A score of 80% was achieved

Property has demonstrated exceptional practice in Corporate Management practices including:

- 1) Sustainable Travel Sourcing**
- 2) Printer and paper rationalisation**
- 3) Maximised use of E-Statements**

Section 8 – Fleet and Transport

A score of 80% was obtained

Property has demonstrated exceptional practice in Transport practices including:

- 1) Avoidance of petrol suppliers with poor environmental records**

Section 9 – Culture, Heritage, Conservation & Protection

A score of 100% was achieved. Property has shown exceptional compliance in this section including:

- 1) Disadvantaged community support and development. Extensive contributions to Soil for Life and Amazing Grace**
- 2) Promotion of local authentic experiences**
- 3) Conservation and Social Donations system**

Section 10 – Sustainability Management

A score of 80% was achieved. Property has demonstrated adequate compliance with General Sustainability Management including:

- 1) Use of local entrepreneurs**
- 2) Guest review and complaint system**
- 3) Green information for guests**

Property should start a sustainability management plan. At guest house & small hotel level this could be a Word document which summarises what the property wishes to achieve, change and improve upon over the next 3 years in terms of overall sustainability management.

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Section 11 – Staff Training, Development, Health and Safety

A score of 100% was achieved.

Property has demonstrated exceptional compliance with Staff Training, Development and Health & Safety practices including:

- 1) Staff Communications and Health & Safety training**
- 2) Equitable Staff Practices, development and appraisals**
- 3) Physically Impaired Access**
- 4) Adequate guest and staff insurance policies**

Section 12 – Building Works & Maintenance

A score of 75% was achieved.

Property has demonstrated exceptional compliance with Building Works & Maintenance including:

- 1) Sustainable flooring used**

With an overall compliance rate of 88%, the property is congratulated for demonstrating exceptional sustainable & ethical practices and contributing to responsible tourism destinations management.

Property is awarded Green Champion Status with Distinction.

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Glossary

Payback

Payback period is calculated as the time it takes in years to pay for an investment in terms of the investment's savings produced. For example: you save R2400 a year in electricity by installing 1 solar geyser that costs R5000. This means that after 2.1 years, you have paid for the investment and you are now saving R2400 a year.

PV system

Photovoltaic system uses the energy of the sun to produce and store electricity. Appliances can be run from the electricity produced.

SASSI

South African Sustainable Seafood Initiative: www.wwfsassi.co.za/

BWI

Bio-Diversity wine initiative: www.bwi.co.za/

Locavorean

Restaurateurs and customers that support local produce and supplier contracts within 100km of premises and for some items within 25km. Including meat, poultry, dairy, fruit, vegetables etc. Significant portion of menus are from these sources.

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